

### Objectives

- Understand the evolution from a retrospective to a prospective approach to quality assessment and patient safety
- Apply the principles of quality assessment
- Utilize root-cause analysis to determine the cause of medical error

### Content Outline

1. Health Care Costs
2. Traditional Quality Assessment
3. Assessing Outcomes
4. Performance Improvement
5. Knowledge of a System
6. Newer Methods for Improving Performance
7. Outcomes Research and Evidence Based Clinical Guidelines

### Reading Material Resources

This self assessment module is based on the resources listed below.

Access from the Lippincott Williams and Wilkins publisher site OVID. Login information available at the online testing center once module is purchased.

Chapter 3 Quality Assessment, Performance Improvement and Patient Safety, Berek & Novak's Gynecology, Berek, Jonathan S., Lippincott Williams & Wilkins, 2007 Pages 40-54