

Objectives

- Discuss the importance of leadership and shared philosophy of care in developing a safe clinical environment
- Identify characteristics of disruptive behavior and approaches to management of such behaviors
- Recognize common areas in perinatal care involved in both liability claims and occurrence of patient harm
- Relate perinatal patient safety and liability concerns to appropriate care approaches based on nationally recognized standards and guidelines
- Describe the key elements of conflict resolution including use of the chain of command process
- Explain the impact of appropriate medical record documentation
- Outline the process involved with sentinel event identification and related organizational response
- Recall the varied methods and processes used to identify and measure elements of care critical to patient safety

Content Outline

1. Creation of a Safe Clinical Environment
 - 1.1 Leadership
 - 1.2 Shared Philosophy of Care
 - 1.3 Professional Behavior
2. Areas of Liability and Patient Harm in Clinical Practice
 - 2.1 Telephone Triage
 - 2.2 FHR Interpretation, Communication and Documentation
 - 2.3 Elective Induction of Labor
 - 2.4 Misoprostol (Cytotec) for Cervical Ripening/ Labor Induction
 - 2.5 Oxytocin for Labor Induction/Augmentation
 - 2.6 Hyperstimulation (tachysystole) of Uterine Activity
 - 2.7 Pain Relief During Labor and Birth
 - 2.8 Nurses' Role During Regional Anesthesia
 - 2.9 Fundal Pressure During the Second Stage of Labor
 - 2.10 Shoulder Dystocia
 - 2.11 Second Stage Labor Management
 - 2.12 Forceps and Vacuum-Assisted Birth
 - 2.13 30- Minute "Rule"
 - 2.14 Vaginal Birth After Cesarean Birth
 - 2.15 Multiple Gestation
 - 2.16 Iatrogenic Prematurity
 - 2.17 Prevention of Perinatal Group B Streptococcal Disease
 - 2.18 Neonatal Resuscitation at Birth
3. Conflict Resolution
 - 3.1 Chain of Command
4. Medical Record Documentation
 - 4.1 Components of a medical record audit
 - 4.2 Incident Management
 - 4.3 Sentinel Events
5. Methods of Measuring Patient Safety
 - 5.1 Structure Measures
 - 5.2 Process Measures
 - 5.3 Outcome Measures
 - 5.4 JCAHO Core Measures
 - 5.5 AHRQ Patient Safety Indicators
 - 5.6 Safety Attitude and Climate Surveys
 - 5.7 Qualitative Methods
 - 5.8 External Review and Risk Assessment
6. Perinatal Patient Safety Nurse Role

Reading Material Resources

This self assessment module is based on the resources listed below.

Access from the Lippincott Williams and Wilkins publisher site OVID. Login information available at the online testing center once module is purchased.

Chapter 1, Perinatal Nursing, Simpson, et al, LWW, Philadelphia, 2008, pages 1-28.