

Takes More Than A Village - Maternal & Neonatal Healthcare Quality

Objectives

- Understand the importance of the roles played by various professional, private, and governmental entities in their efforts to positively impact patient safety and quality of care nationally and globally
- Recall the information synthesized and presented by the Society for Maternal-Fetal Medicine (SMFM) regarding the wide-range of entities whose activities interact with or have relevance to issues of maternal healthcare primarily in the United States and some with global influence
- Outline the approaches presented for improving the efficiency and effectiveness of the quality metrics used in neonatal care at this time as well as the desirable characteristics and the criteria and process for development of such metrics
- Summarize the uses and limitations of neonatal outcome and process metrics currently in use and discuss approaches for enhancing quality metrics

Content Outline

1. Who's Who in Patient Safety and Quality for Maternal Healthcare in the United States
 - 1.1 Introduction and call to action overview
 - 1.2 National or international organizations having a broad scope
 - 1.3 National or international organizations with focus on maternal-child health
 - 1.4 Women's health professional organizations with committees on patient safety and/or quality
 - 1.5 Entities that offer accreditation, certification, or special distinction
 - 1.6 Entities that rate, rank, or report quality measures
2. Improving the Efficiency and Effectiveness of Quality Metrics in Use in Neonatal Care
 - 2.1 Overview of infrastructure and characteristics of quality metrics
 - 2.2 Fundamental aspects of metric development
 - 2.3 Outcome metrics
 - 2.4 Quality improvement using process metrics
 - 2.5 Improved metric performance through optimization of local context
 - 2.6 Sustaining success changes over time
 - 2.7 Improving metric performance by leveraging methodology

Reading Material Resources

Module WB2232: Takes More Than A Village – Maternal & Neonatal Healthcare Quality

is based on the resources listed below. A copy of each resource is included with the module.

SMFM Special Statement: Who's who in patient safety and quality of maternal healthcare in the United States, Combs CA, et al., *American Journal of Obstetrics and Gynecology* (2020), 1, B2-B15

Improving the quality of quality metrics in neonatology, Hagadorn JI, et al., *Seminars in Perinatology* (2020), 44 (4), Article 151244/1-9