

## Focus on Quality and Safety- Postpartum and Neonatal Care Approaches

### Objectives

- Relate how high-risk medical conditions at the time of delivery were shown to increase the risk of postpartum hospitalizations including those associated with severe maternal morbidity
- Outline the elements described for the postpartum navigation program which was designed to identify and resolve clinical and social needs
- Discuss the results of the postpartum navigation program which demonstrated a reduction in postpartum hospitalizations as well as a decrease in racial disparities with hospitalizations
- Describe how the implementation of FCC models such as FICare and Close Collaboration with Parents support the delivery of high quality family-centered care with a focus on the inclusion of families as partners in the planning and implementation of FCC QI activities

### Content Outline

- 1.0 Decreased Severe Maternal Morbidity Most Apparent in Black Women Using a Postpartum Navigation Program Model
  - 1.1 Overview of postpartum morbidity and mortality rates in the United States
  - 1.2 Outline of Northwell Health's Maternal Outcomes (MOMs) Program
  - 1.3 MOMs procedures
  - 1.4 Principle MOMs findings and discussion of results in context of the known
  - 1.5 Clinical and research implications
- 2.0 Improving NICU Quality and Safety Using Family-Centered Care (FCC) Models
  - 2.1 Overview of the need for family involvement in their infant's care during hospitalization
  - 2.2 Principles, constructs, and concepts of FCC
  - 2.3 FCC models and interventions with primary focus on two models
    - 2.3.1 Family Integrated Care (FICare) model
    - 2.3.2 Close Collaboration with Parents model
  - 2.4 FCC interventions including parent-delivered interventions
  - 2.5 QI strategies for FCC
  - 2.6 Strategies to support staff for high quality FCC
  - 2.7 Advancing FCC QI efforts through engagement of other organizations

### Reading Material Resources

**Module WB2607: Focus on Quality and Safety-Postpartum and Neonatal Care Approaches** is based on the resources listed below. A copy of each resource is included with the module.

Postpartum navigation decreases severe maternal morbidity most among Black women, Brown Z et al., *American Journal of Obstetrics & Gynecology*, 229 (2023), 160.e1-e8

Improving Neonatal Intensive Care Unit Quality and Safety with Family-Centered Care, Franck LS et al., *Clinics in Perinatology*, 50 (2023), 449-472